



# SFMI

The Sustainable FM Index

## Sustainability & FM: setting the scene

Workplace Futures 2022

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Chris Havers, Programme Director,  
Sustainable Facilities Management Index



# Chris Havers- The SMFI Programme Director

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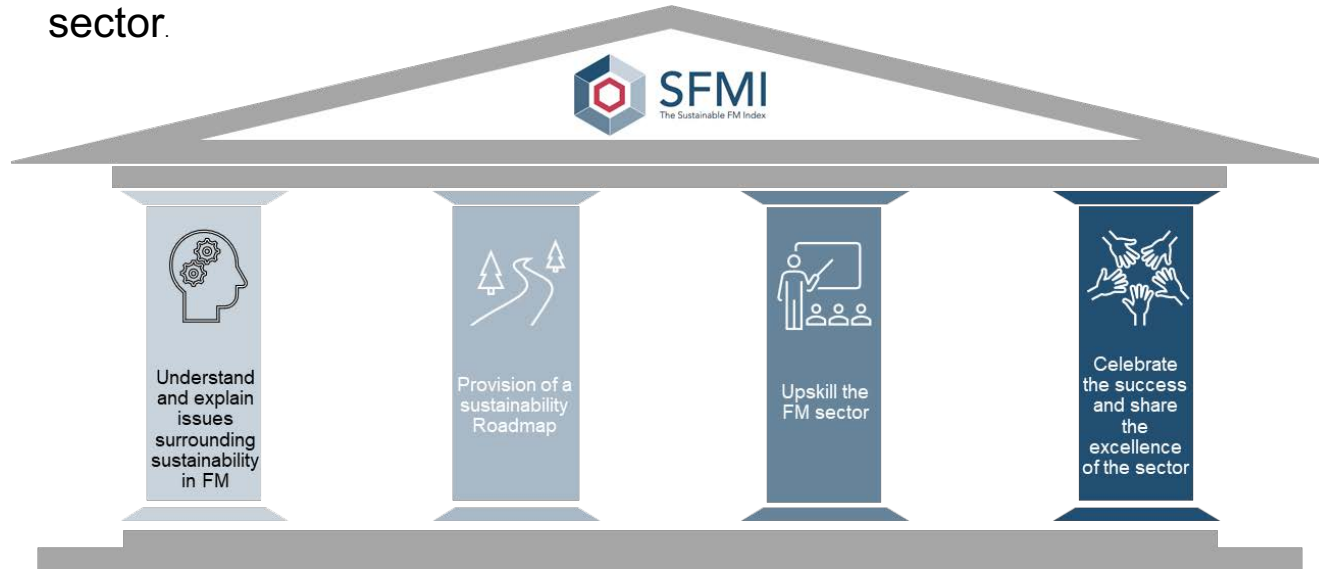
- Chris joined Acclaro Advisory in January 2018 with 7 years of experience in the environmental services sector.
- His chief responsibility is to lead the strategic direction of the SFMI and build on the success of the project and expand its impact.
- He is a principal sustainability consultant specializing in carbon management, ESG assessments, reporting and transparency and strategic
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# The SFMI

To embed sustainability into the management and operation of the FM sector.



## What We Do to Achieve it

- Develop a series of thought leading reports/ articles for the whole industry
- Host a series of forums to discuss and advance sustainability issues in FM across both outsourced providers and corporations managing real estate.
- Create partnerships to spread the learning, bring in expertise and offer credibility
- Provide a roadmap and assess FM Providers and FM teams on their ability to embed sustainability
- Provide training and signposting to upskill the sector
- Reward best practice, share success through publications, and highlight best practice against the roadmap.

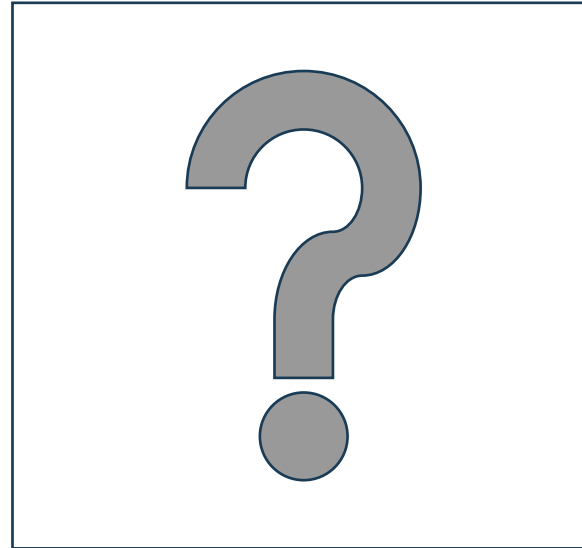
## Why?

FM can positively impact the environment and society in many ways. FM can influence and manage sustainability through:

- Operating buildings, behaviour change with staff and communities, managing refurb projects, purchasing efficient assets & equipment, raising social mobility, creating social value, procuring cleaning projects, using resources efficiently.

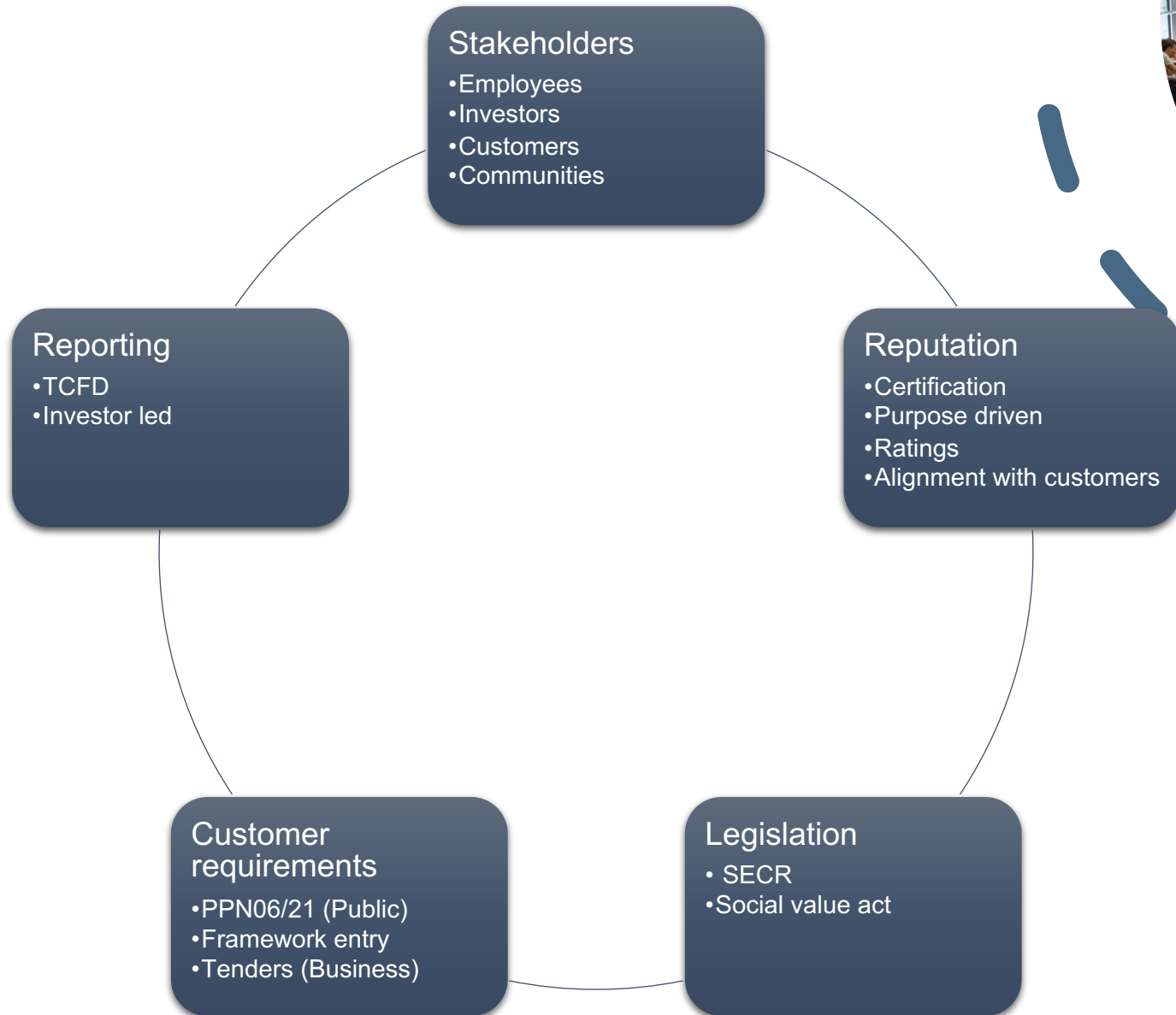


# What is Sustainable FM – A Roadmap For Success



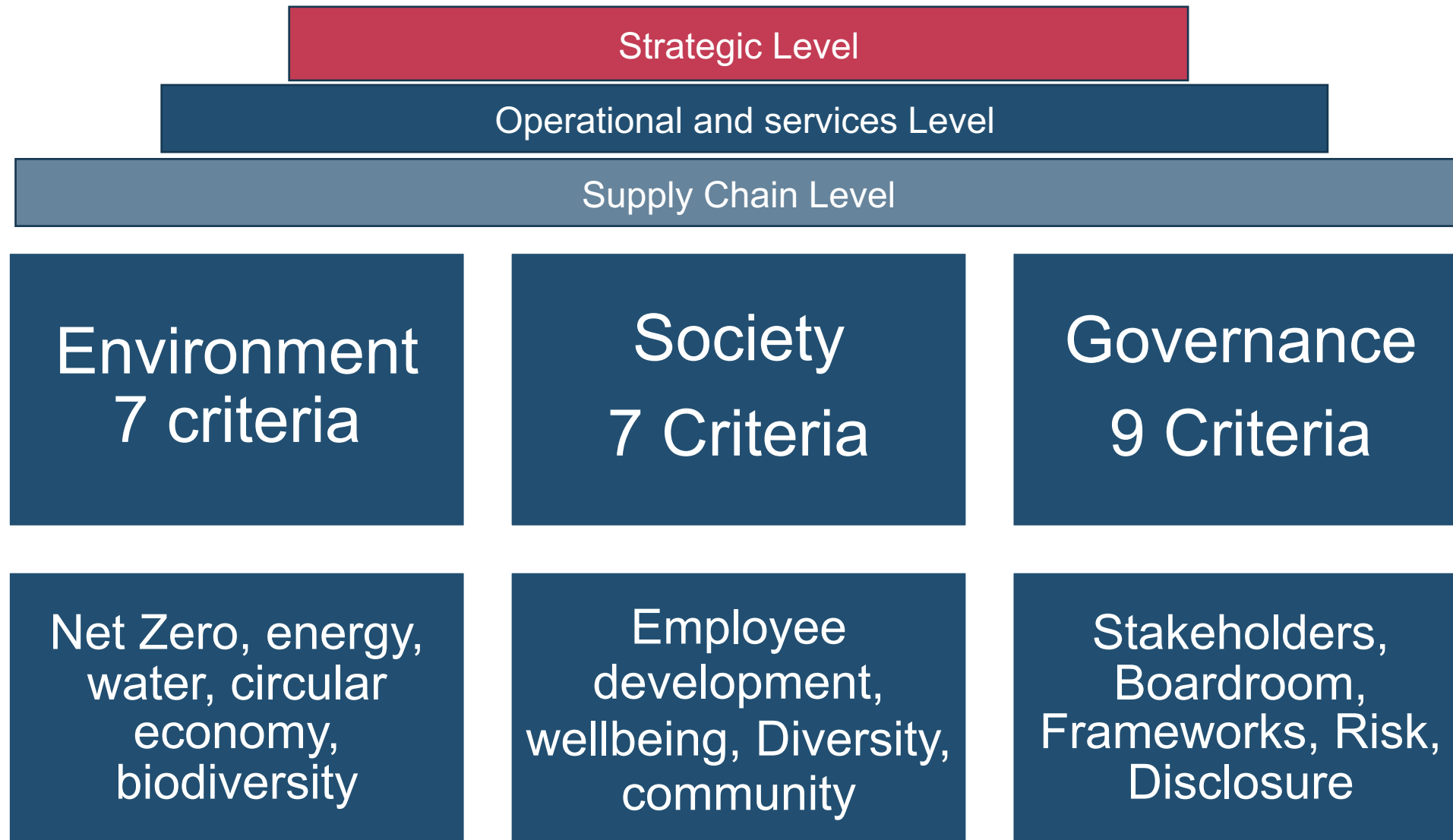


# Drivers for Sustainable FM



# Embedding sustainability across a business

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# Big Trend ESG topics that FM can impact



## Net Zero

- Business culture, ambition, values.
- Communicating transparency.
- Alignment with customers
- Scope of Net Zero (coverage, water, biodiversity, CE – customer pathways)



## Supply Chain Management

- Understand ESG risks, opps & performance
- Setting minimum requirements
- Setting ambitions for Tier 1 suppliers
- Engaging with tier 2
- Commonality ambitions
- Coordinated delivery programmes



## Increasing FM input into the building lifecycle

- Engagement and upskilling of the actors involved in delivery of buildings to transfer knowledge and improve the design.
- Incorporate net zero
- Improved collection of data and using the data to engage with customers
- Driving a collaborative voice of FM



# Important Standards for FM The SFMI Will Drive

Such is the importance of the drivers on the future opportunities for FM, the SFMI is building into its research programme and roadmap topics that will drive FM forward collaboratively to build its reputation for customers and stakeholders. Helping to upskill the industry and drive the standards to build FM into a leading sector.



## KPIs for driving FM roadmap

- Industry minimum standards
- Leadership targets
- Comparable measures

## Driving Standards

- Biodiversity
- Disclosure standards





# Signatories and FM Providers



Our SFMI supporting signatories are driving the need for integrating sustainability into the FM services requirement. They engage with FM providers and want to understand how they can drive sustainability improvements with their provider.



Our FM members are motivated to become purpose driven businesses and seek improvement opportunities by allowing the SFMI to assess private information that on how they embed sustainability into the operation and management of their business

