



Indexing workplace experience since 2010

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**Provide the data and insights
to help you build better
workplace 'systems'**

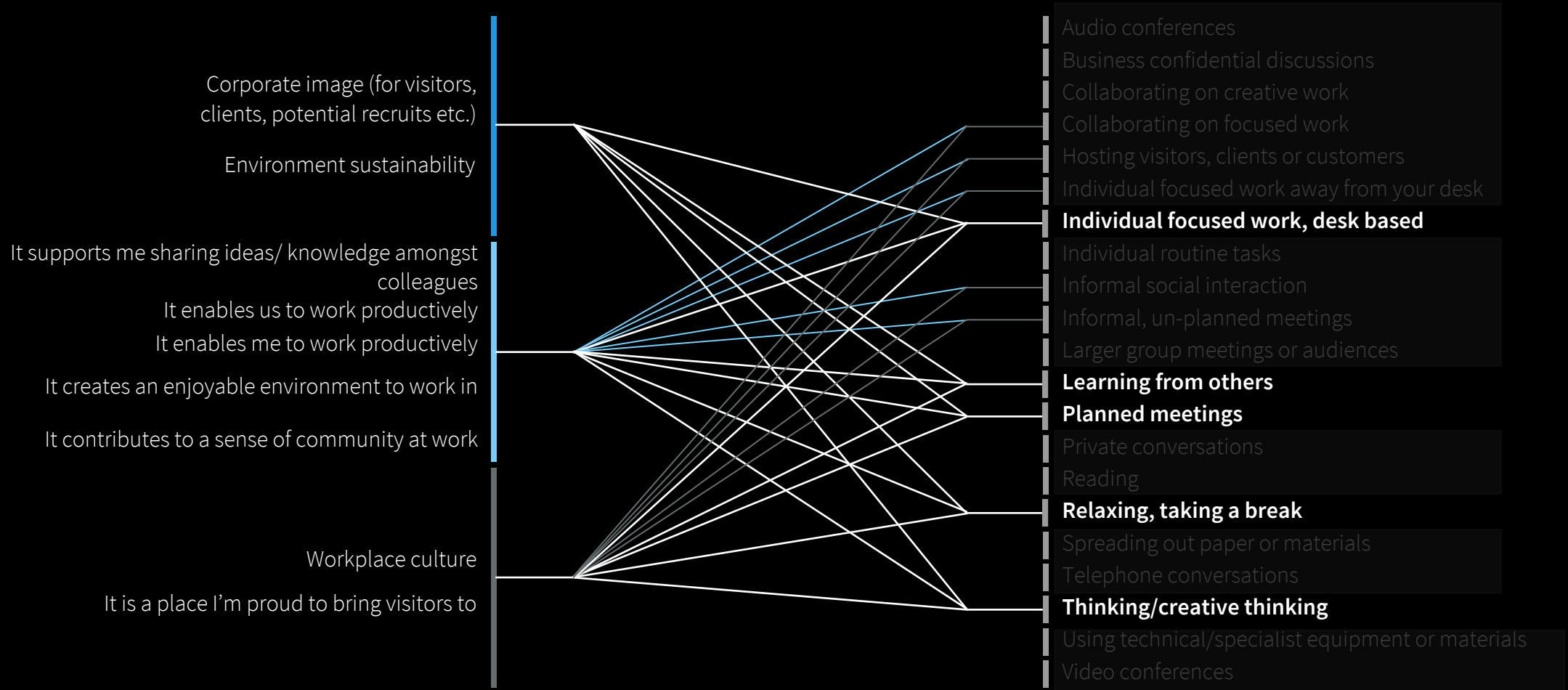


1,083,469

Leesman Office Respondents



Sentiment superdrivers



● Client x Agreement support in Office ● Client x Agreement support at Home

Better at home

Reading

Thinking/creative thinking

Telephone conversations

Private conversations

Business confidential discussions

Audio conferences

Video conferences

Relaxing/taking a break

Individual focused work, desk based

Spreading out paper or materials

Individual focused work away from your desk

Planned meetings ⚙️

Individual routine tasks

Collaborating on focused work

Informal, un-planned meetings

Larger group meetings or audiences

Collaborating on creative work

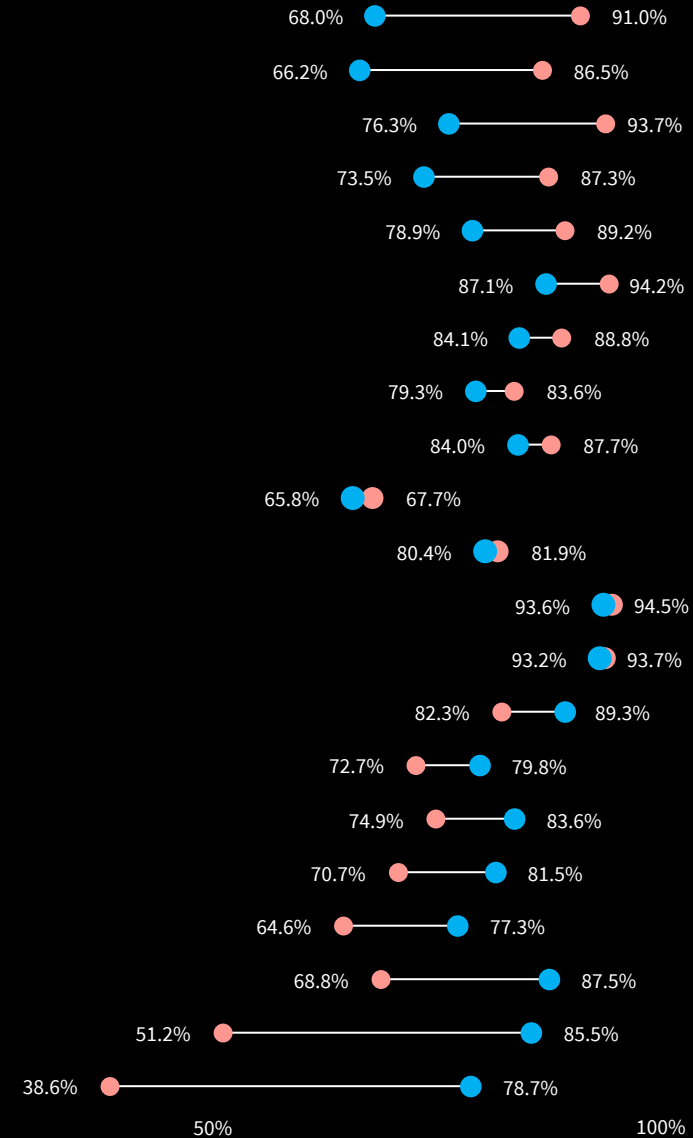
Using technical/specialist equipment or materials

Learning from others ⚙️

Informal social interaction

Hosting visitors, clients or customers

Better at the office



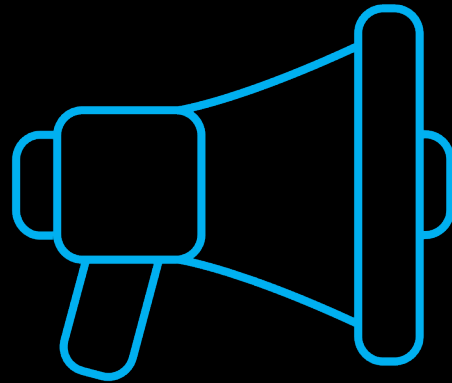
Dissatisfaction with noise levels kills productivity.



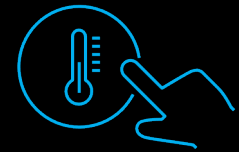
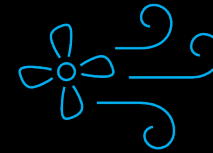
Focused work is the foundation of collaborative work.



Thirteen statistically proven principle drivers of workplace experience.



Some of it is way less scientific.



350,466

Leesman Office Respondents

From Q2 2020

350,466

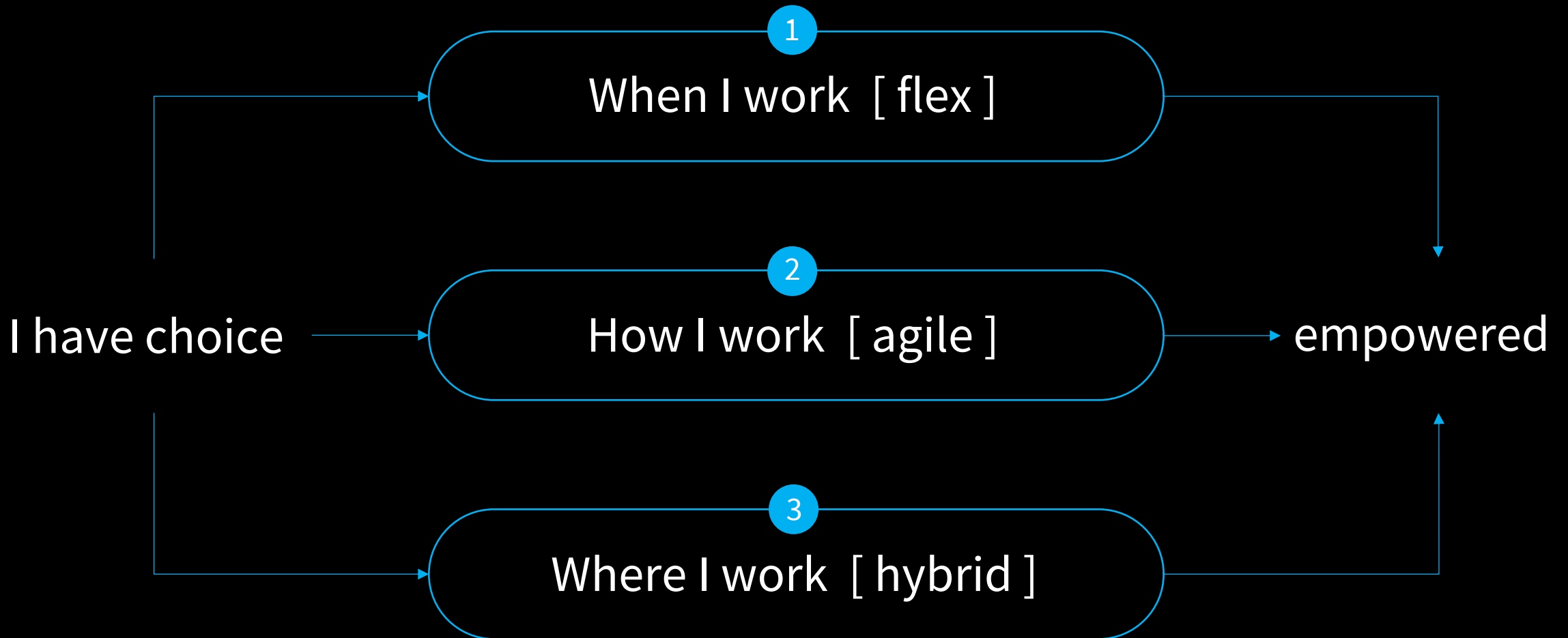
Leesman Office Respondents

From Q2 2020

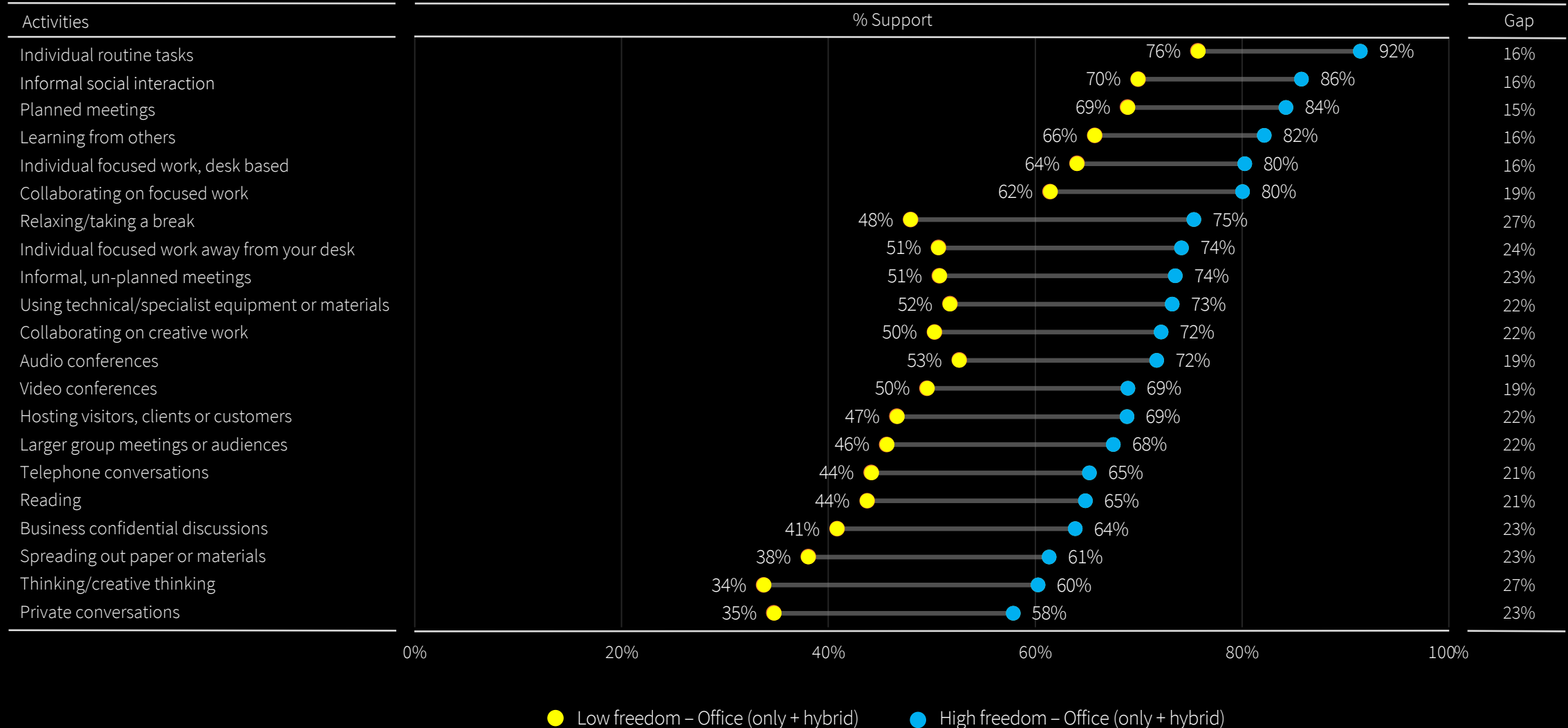
387,265

Leesman Home Working Respondents

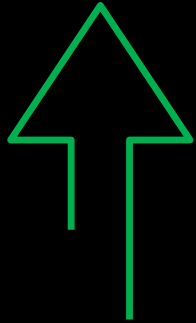
Indexing hybrid working experience since 2010



I have freedom over where I do the work related to my job



Workplace Impact – Biggest Gaps in High freedom vs Low freedom



+33%

It creates an enjoyable
environment to work in



+31%

It enables me to work
productively

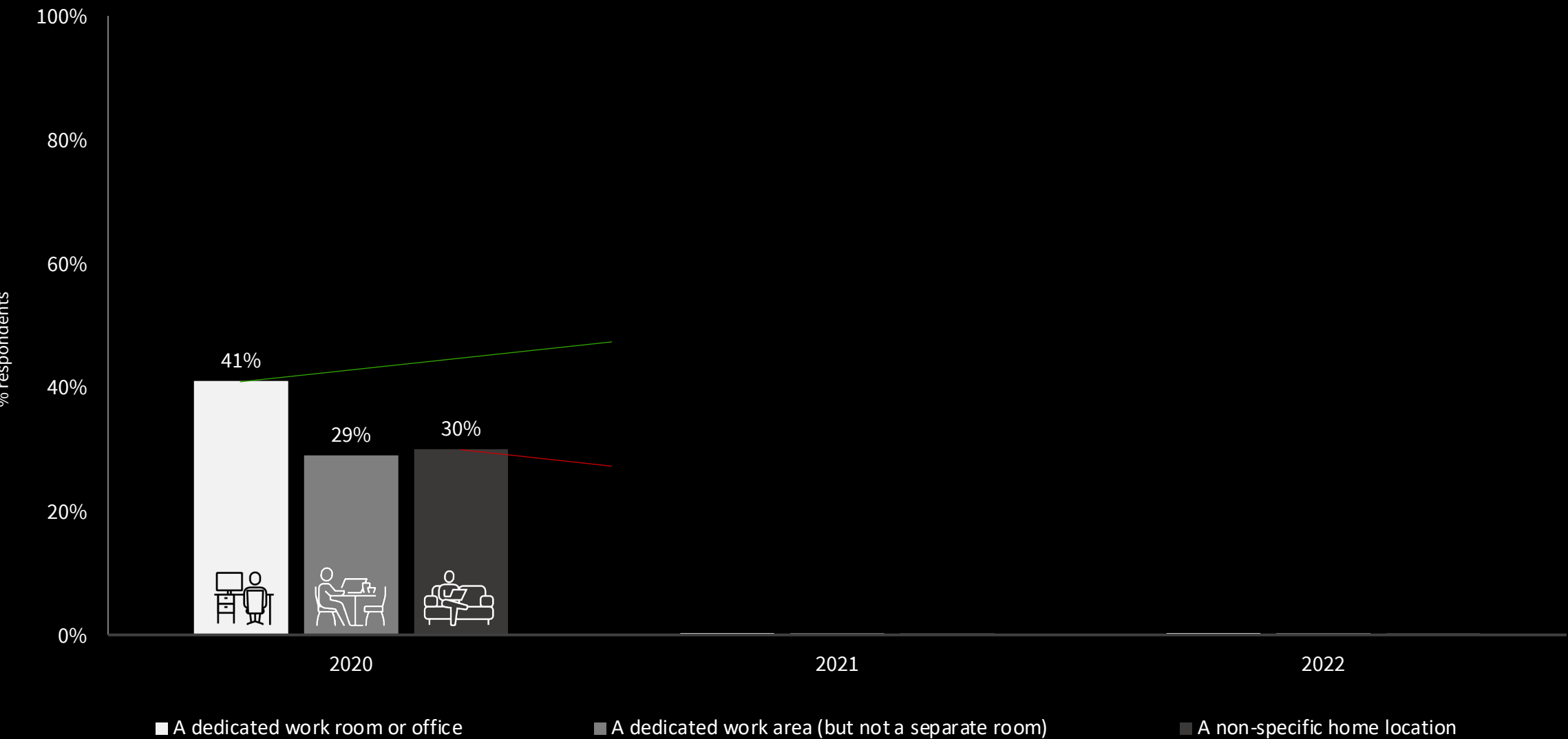


+31%

It enables us to work
productively

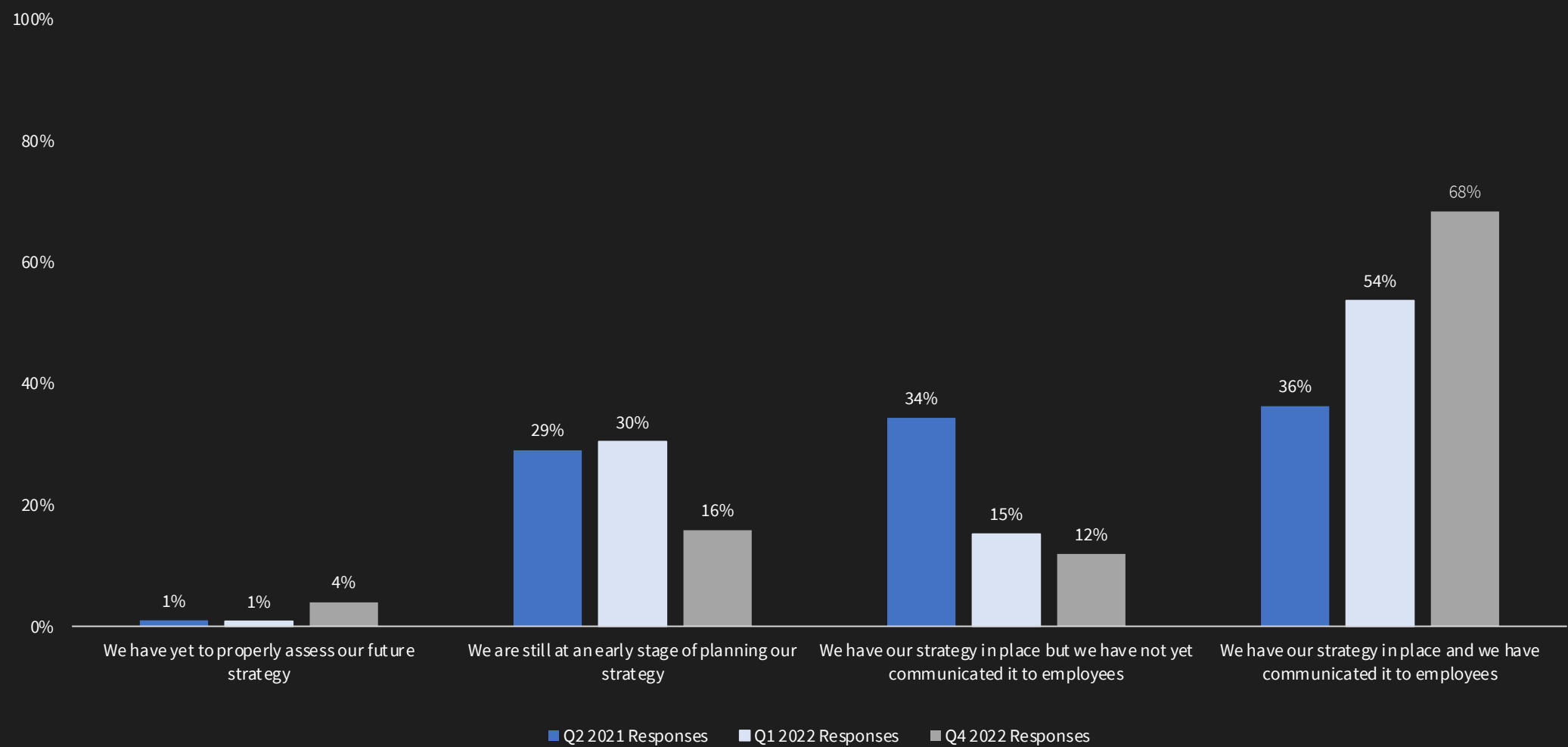
1. What's so good
about home?

Working from home, what type of work setting do you use most often?

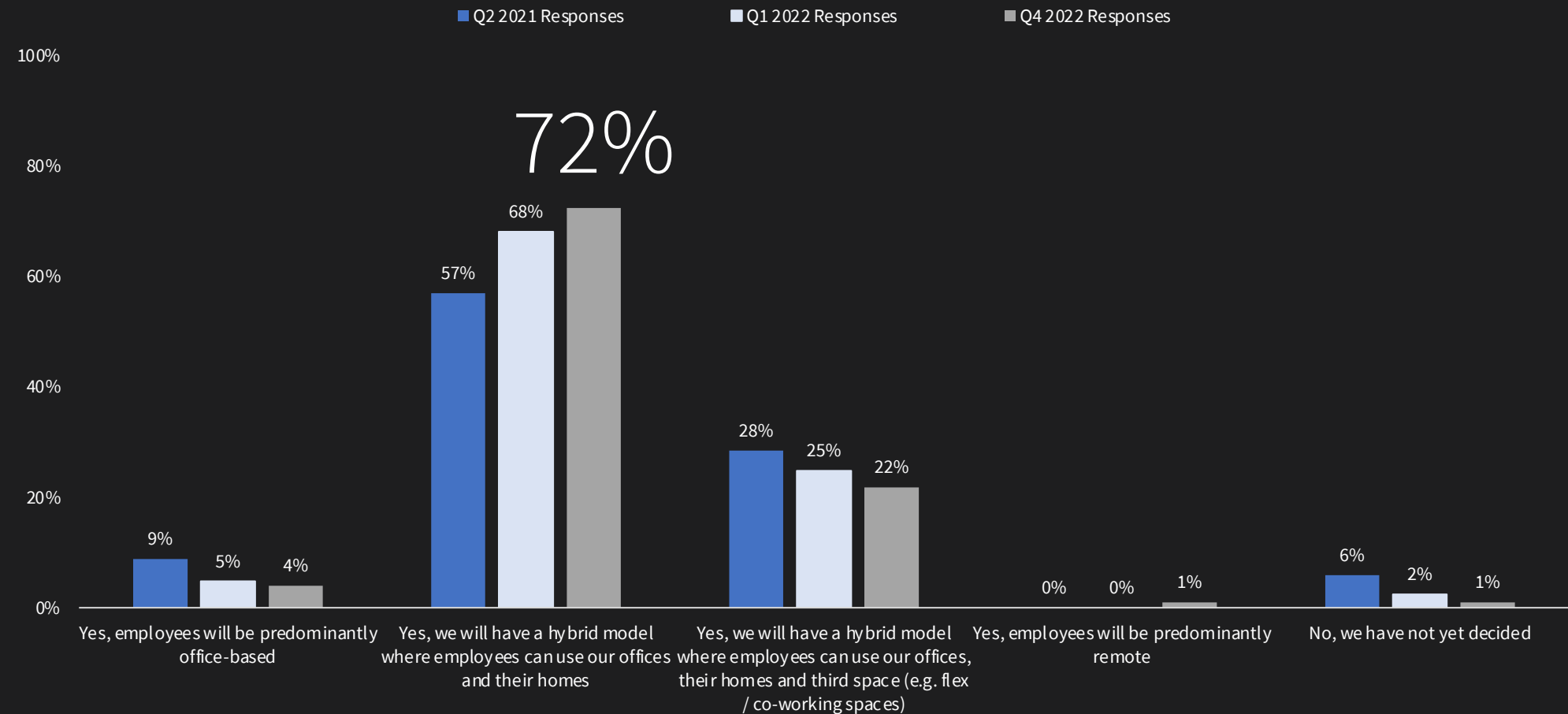


2. Who's deciding
where work is done?

“Which of the following best describes the status of your organisation’s post-pandemic workplace strategy?”

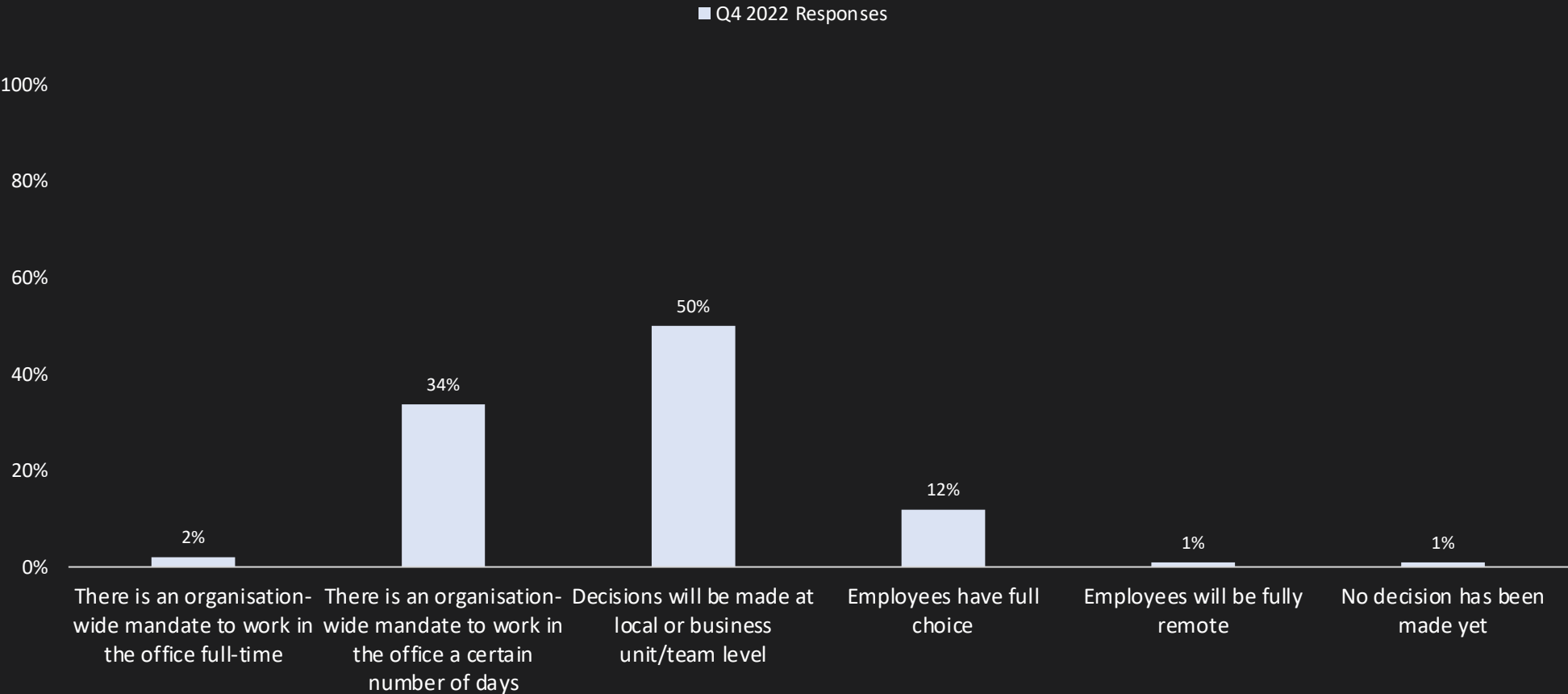


“Has your organisation made a decision about where in the future, employees will be working?”

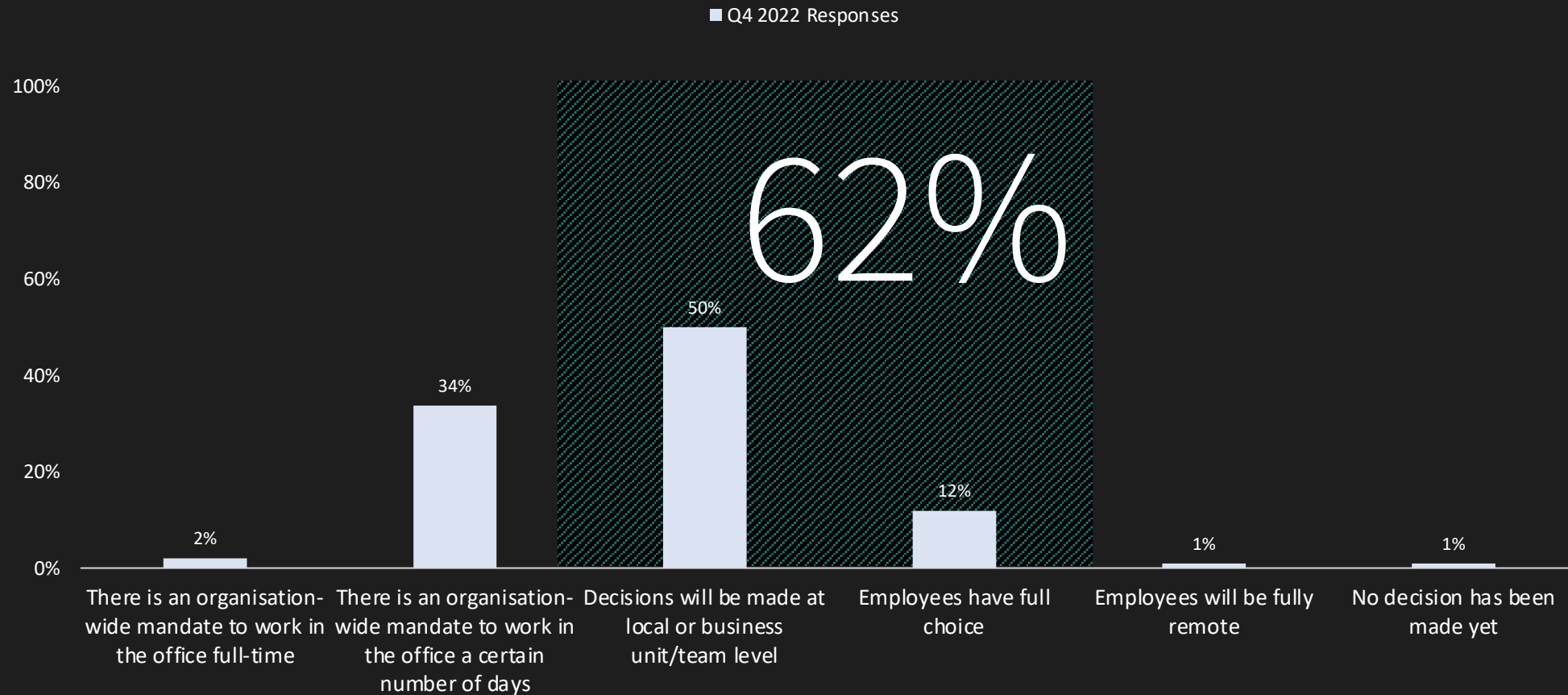


3. How many days
will be in office?

“Who decides how often employees work in the office?”

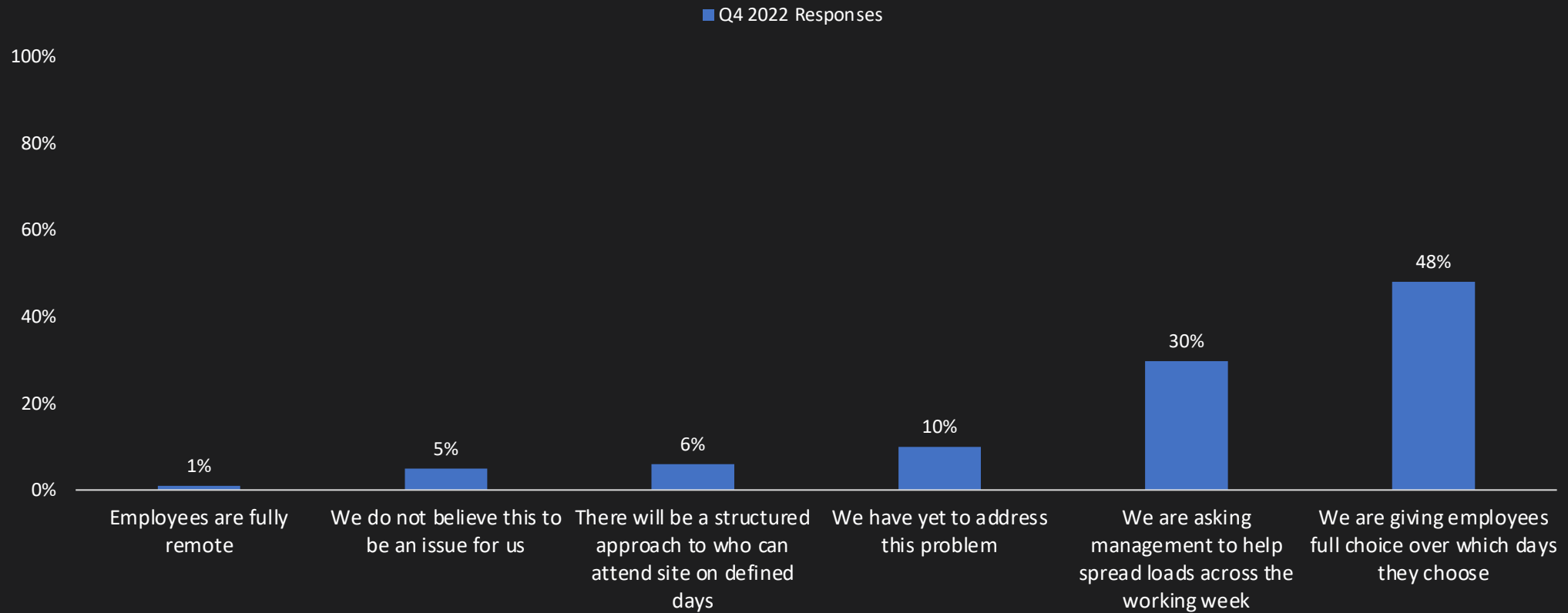


“Who decides how often employees work in the office?”

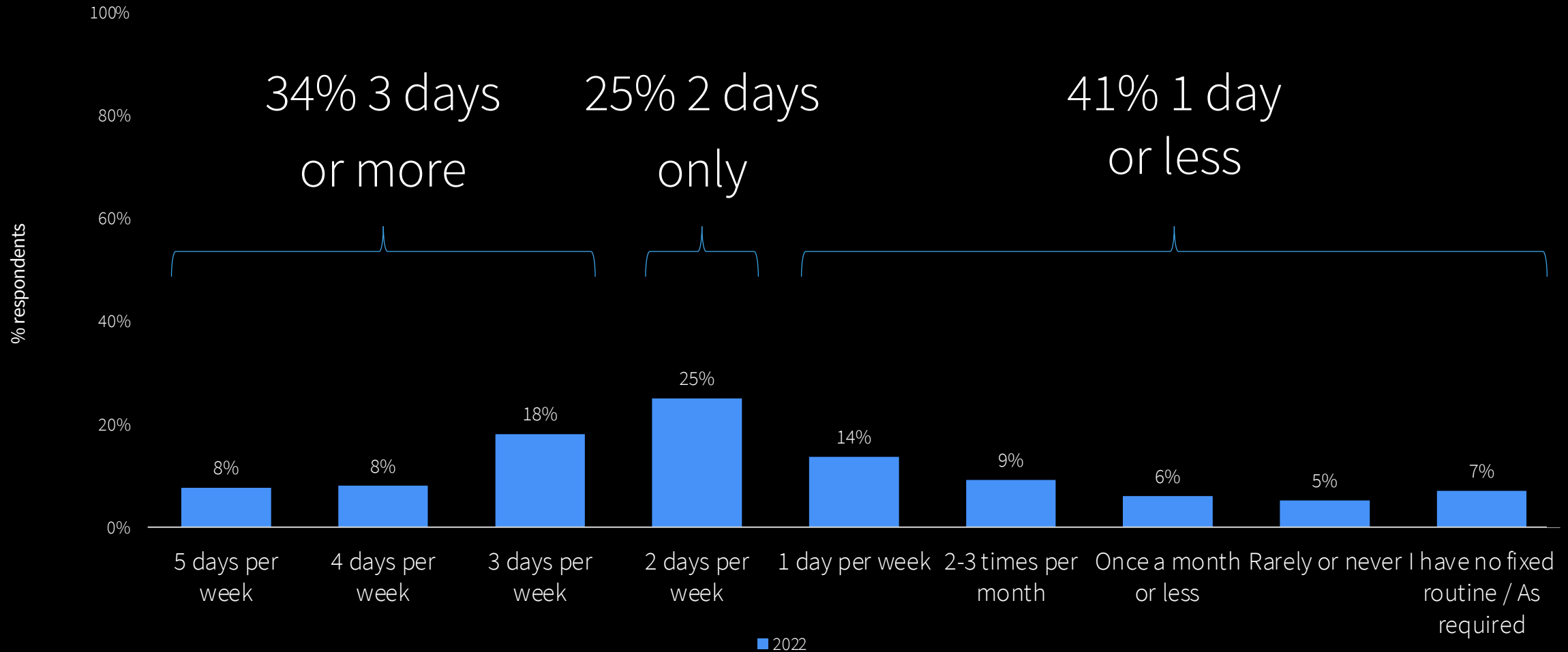


4. Which days are they
visiting the office?

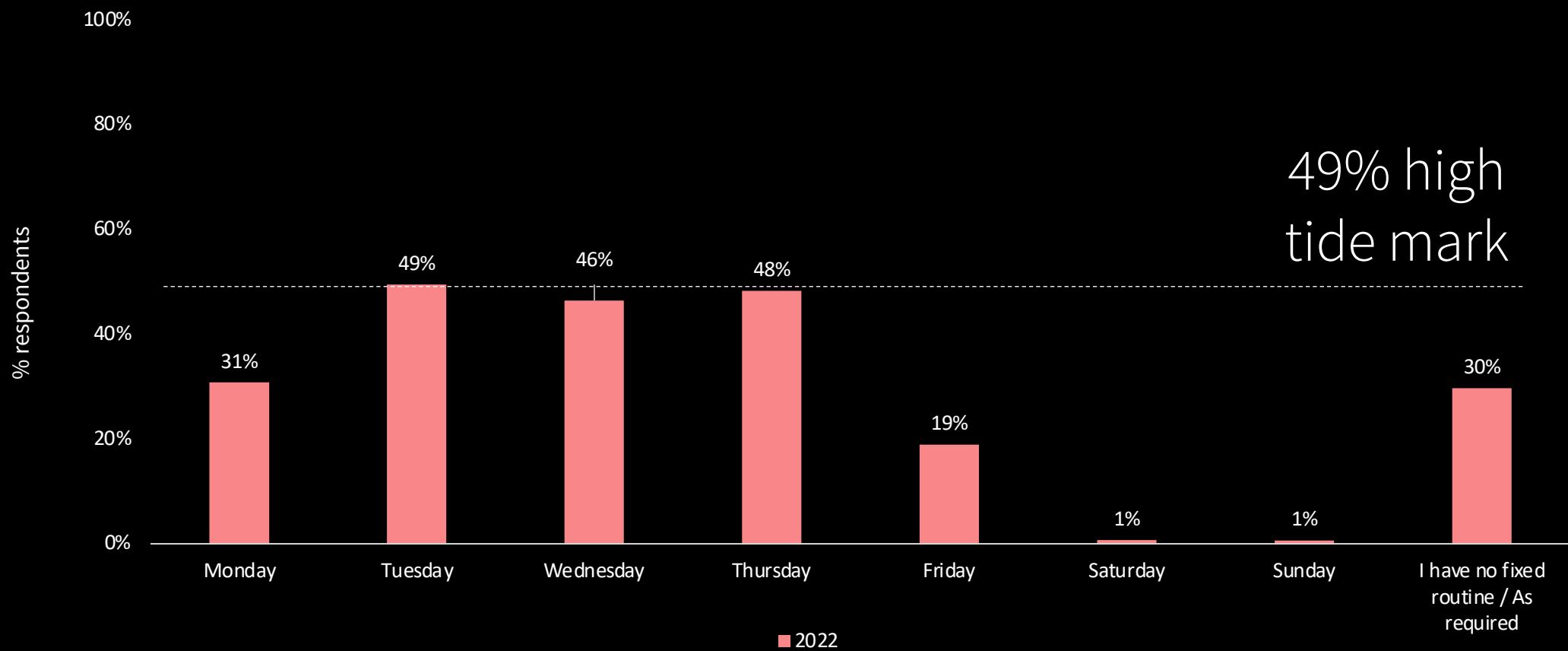
“For those employees returning to your offices, what is your attitude towards the day/s in the week they choose to return?”



How often are you likely to work in your organisation's workplace?



Which day(s) are you likely to work in your organisation’s workplace?



5. What are employees coming back to?

Change real estate footprints

100%

80%

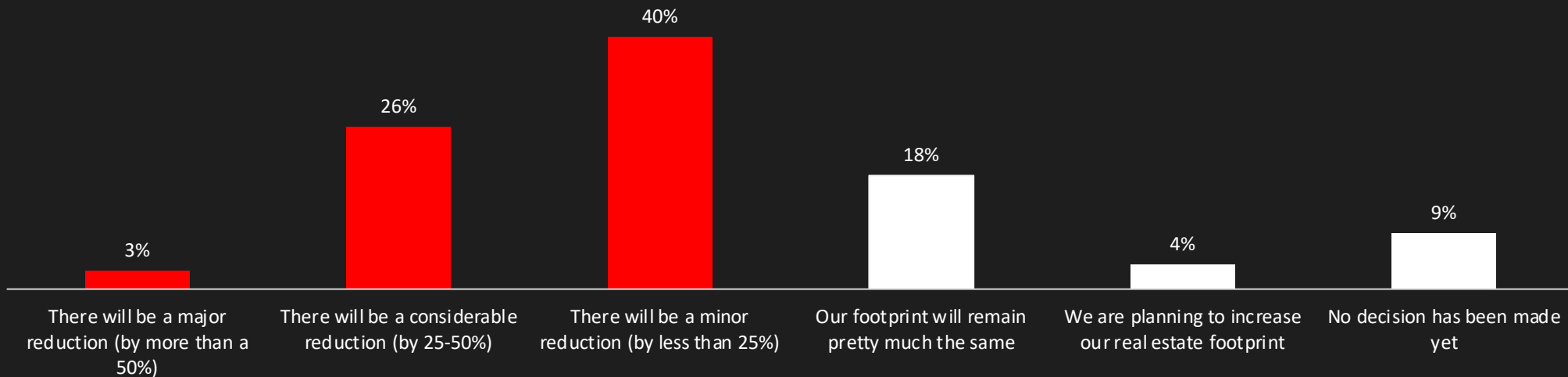
60%

40%

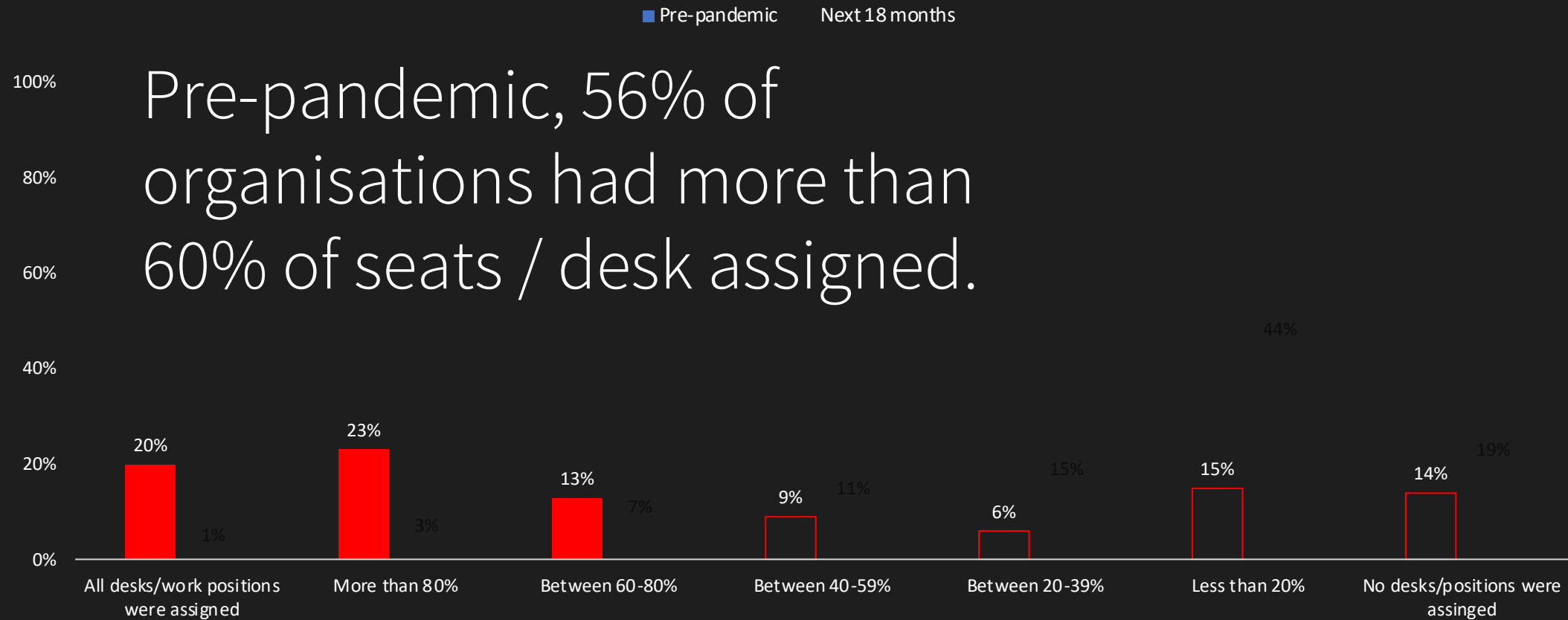
20%

0%

69% intending to
reduce their real
estate footprints.

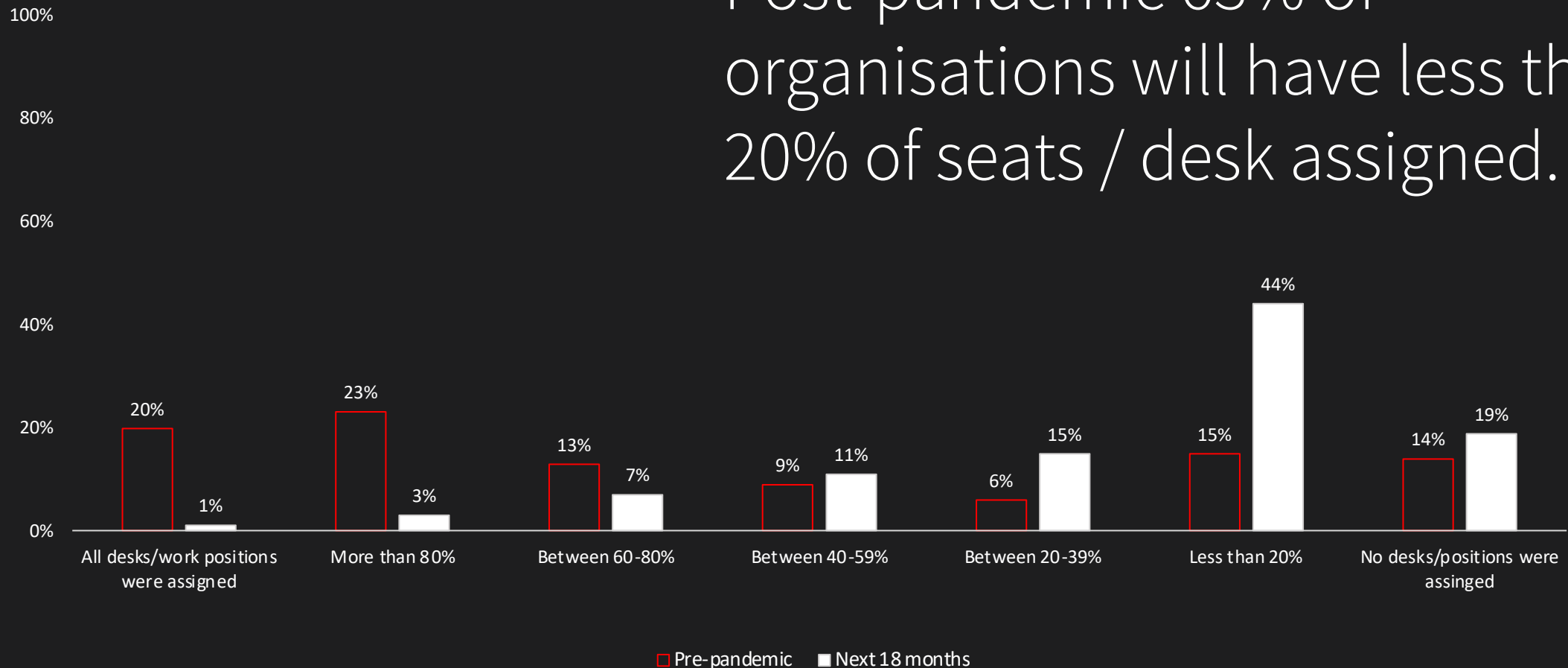


“What proportion of your desks / work-points were / will be unassigned?”

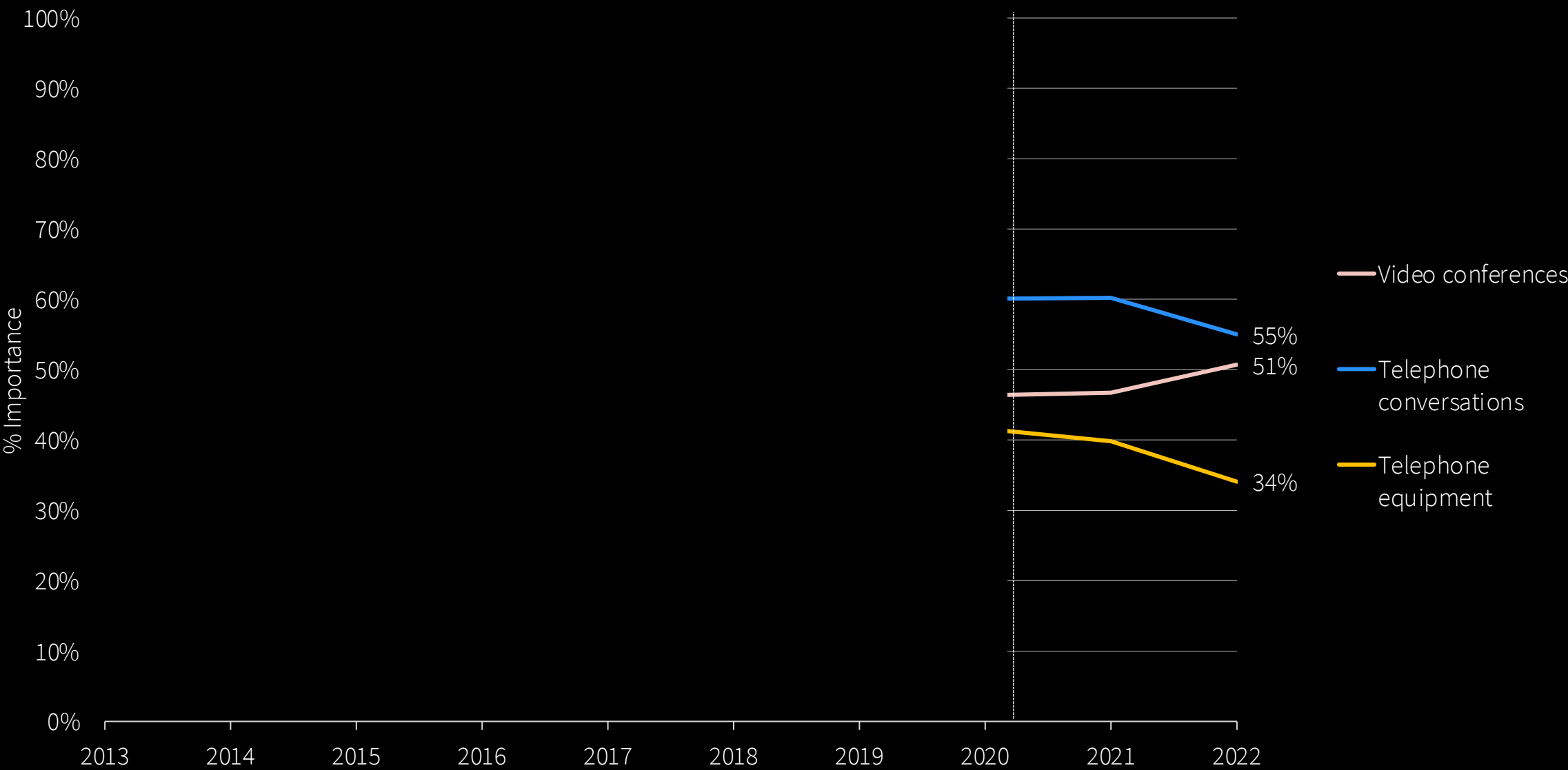


“What proportion of your desks / work-points were / will be unassigned?”

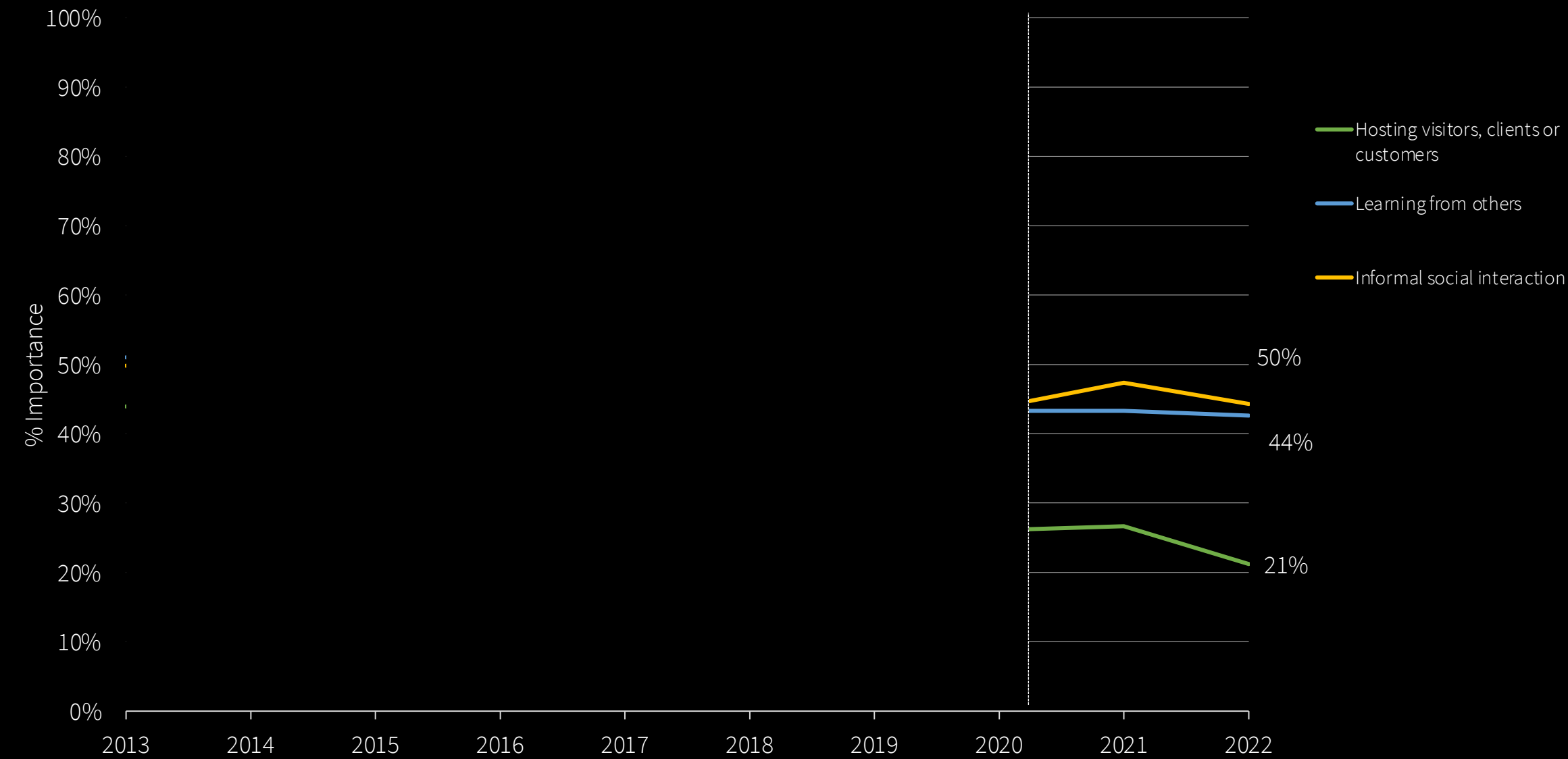
Post-pandemic 63% of organisations will have less than 20% of seats / desk assigned.



6.3 Change in importance attached to key activities



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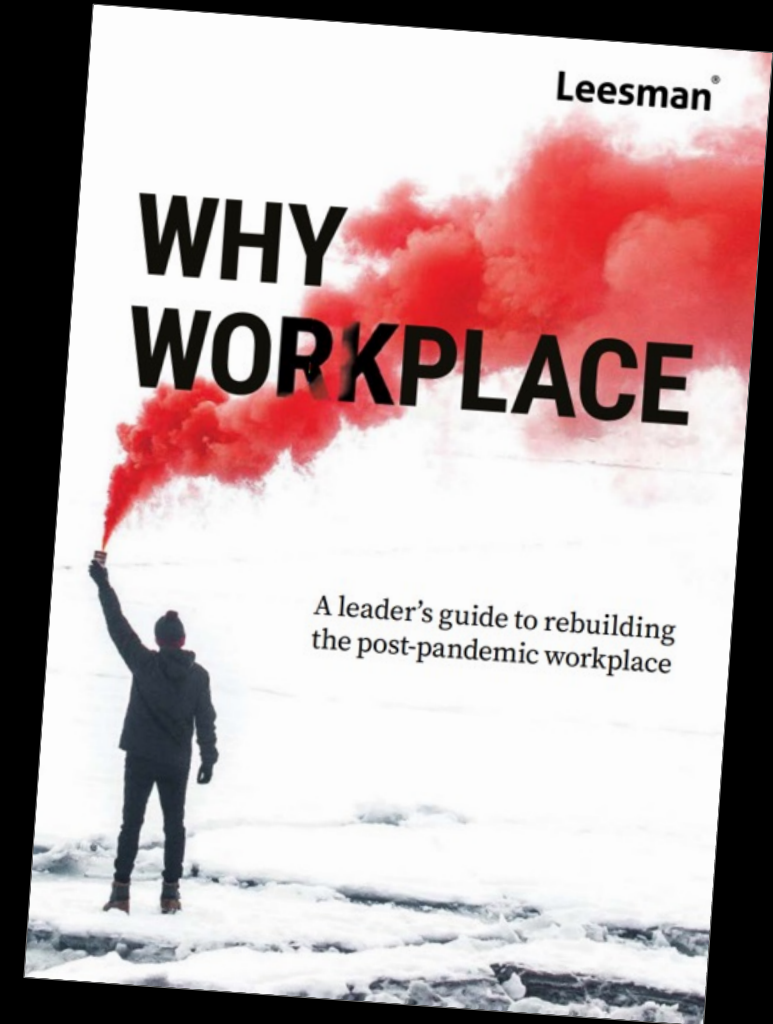


The future is hybrid
**And the impact on employees,
employers and society is not
being discussed**

**The future is
significantly less space**
**But it has to be one with a much
higher quality experience ...**

The Hybrid Future

3-year longitudinal global research study in collaboration with The MIT Centre for Real Estate



leesmanindex.com