



# Unlocking new workplace solutions through data, insights and technology to enhance employee experience

February 2023

# WHO WE ARE: SODEXO IN A SNAPSHOT



Consolidated  
Revenues

**€21.1bn**

Consumers served  
daily

**100m**

Number of  
employees

**422k**

Market Cap  
(01 Aug 22)

**€11.3bn**

Affiliated  
Merchants

**1.7m**

Countries operated  
in

**53**

Number of  
professions

**>100**

World Leader in

**Quality of  
Life Services**

**#1**

In its sector in the DJSI &  
SAM Yearbook



## On-Site Services

- + Business & Administrative
- + Health Care and Seniors
- + Education

## Benefits & Rewards Services

- + Simplify & recognise the work of employees
- + Promote better work-life balance
- + Facilitate personal development and social interaction

## Personal & Home Services

- + Childcare
- + Concierge Services
- + Home Care Services

**Sustainability Award**  
Gold Class 2022

**S&P Global**

18 years as an industry leader  
for sustainability

**Sustainability Yearbook**  
Member 2022

**S&P Global**

15 years in S&P Global's  
The Sustainability Yearbook



Hall of Fame  
member





# UNLOCKING NEW WORKPLACE SOLUTIONS

The changes we see in the workplace can be contextualised in terms of a bigger human value shift **toward real human empowerment.**

## Emerging Culture

EMERGING HUMAN VALUE SHIFT  
Future 2030+



EMPOWERED HUMANS AND COMMUNITIES

I want to shape my life, my  
communities and lived environment  
to regain access to Quality of Life

## Platform Culture

TODAY'S VALUES  
< Late 2000's-Now >



EMPOWERED CONSUMERS

I want convenient choices with  
experiences individualised to me

## Liberalised Global Culture

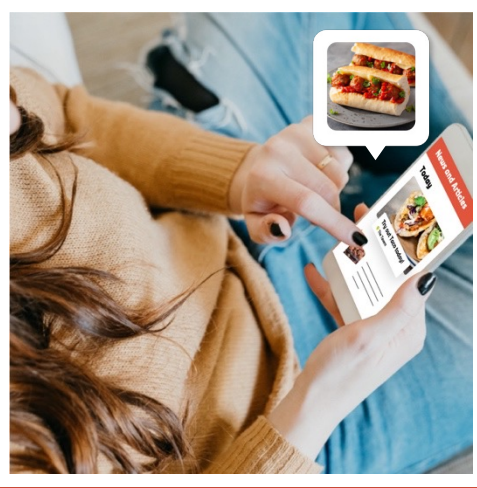
YESTERDAY'S VALUES  
< 1980s-2000s >



LIFESTYLE CONSUMERS

My individual lifestyle choices

# EMPOWERING EMPLOYEES



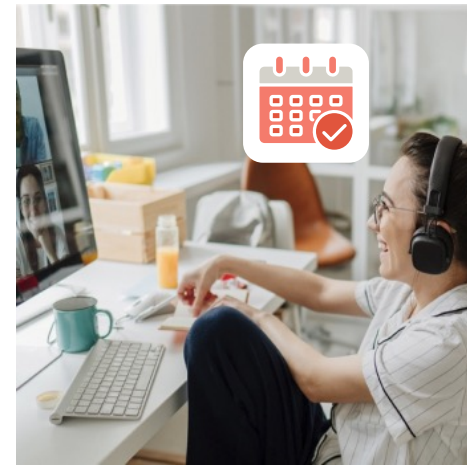
## TECHNOLOGY AS AN ALLY

Making working life easier through smarter, streamlined services



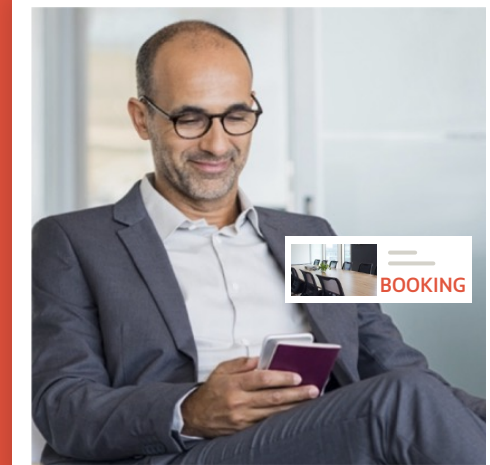
## TECHNOLOGY AS AN ENABLER

Using the power of automation and self-service tools to unleash employee productivity



## TECHNOLOGY TO SUPPORT CONTINUITY

Supporting the anywhere workforce with a continuous engagement



## TECHNOLOGY TO OPTIMISE THE WORKPLACE EXPERIENCE

Predicting and customising the workplace to suit employees' needs

# INNOVATING AT SCALE

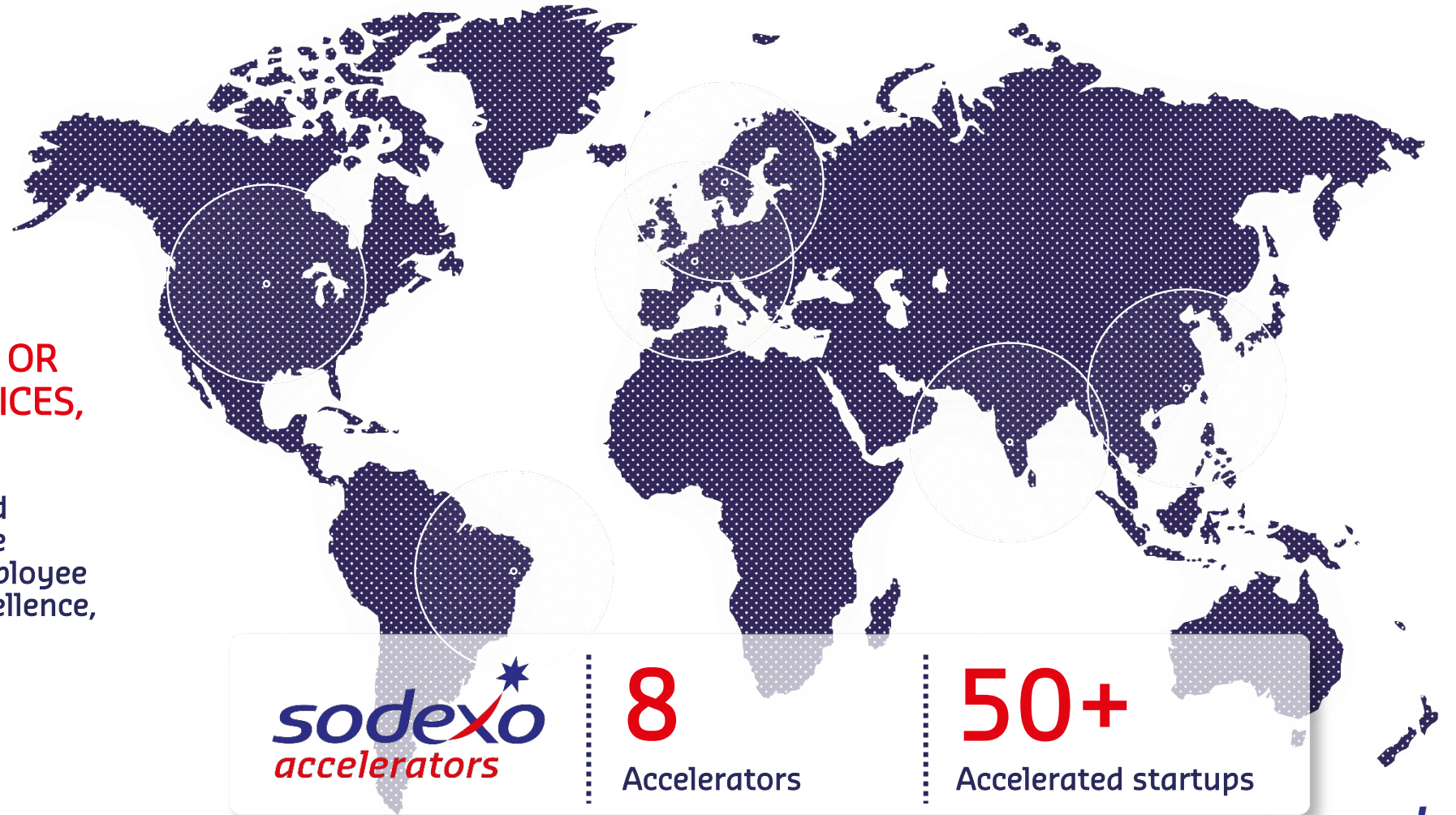
Accelerator programmes to capture and collaborate with the best startups in the world

## SOURCING & ACCELERATION

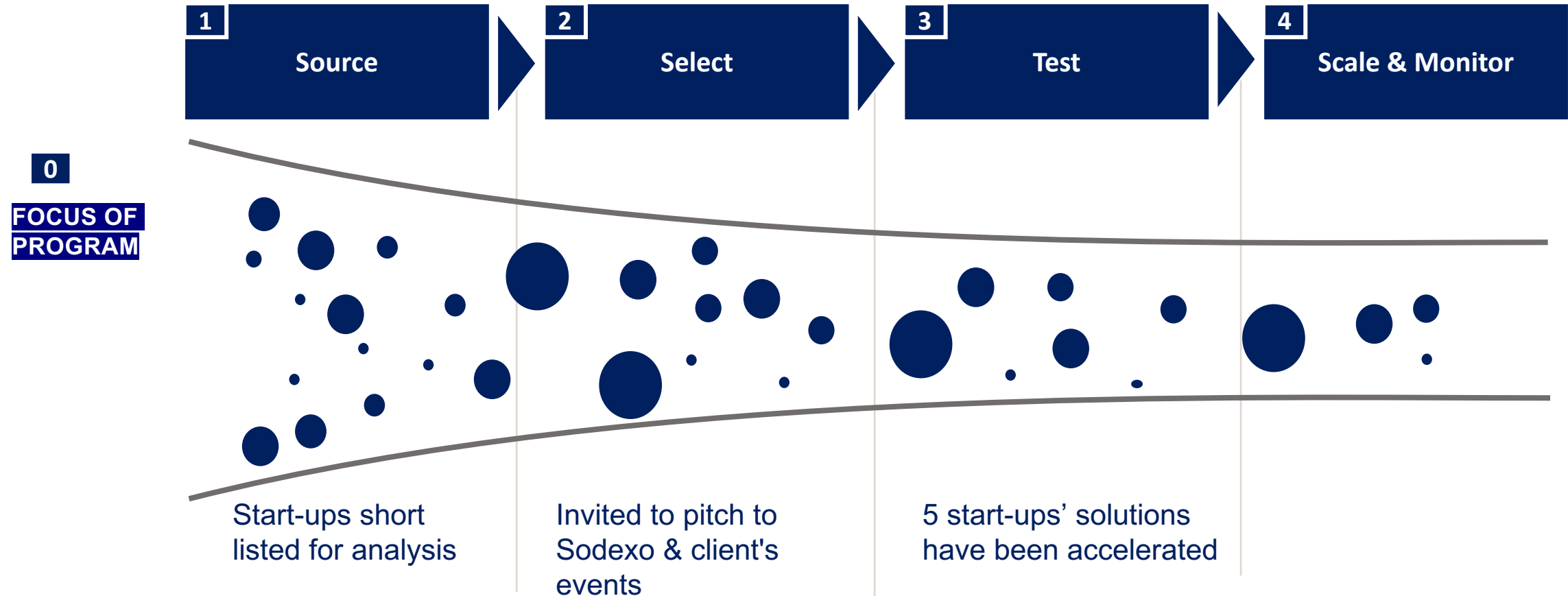
UK & I, Brazil, France, Nordics, Israel, India, China, Singapore, US, Germany, etc...

## ON TOPICS IMPROVING OR ENHANCING OUR SERVICES, LIKE

Facilities Management, Food Services, Personal and home services, Sustainability, Employee Experience, Operational excellence, Hospitality, etc...



# FILLING IN OUR INNOVATION FUNNEL





# CAPTURE THE BEST IDEAS & DEPLOY THEM

IN 1 YEAR

2,500 IDEAS SHARED

15+ EXECUTED PROJECTS

Global ideas crowdsource  
infrastructures to scale global  
promotion & spread



Urban Farming



Chemical-free  
cleaning products



Source-waste  
reduction system

CROWD  
SOURCING &  
BEST  
PRACTICES



# THANK YOU